

jura®



Figure: Your machine may look different than the one shown.

ENA 8 (NAC) Instructions for Use



For your safety: read and understand manual before use.

en

fr

es

pt

Your ENA





1	IMPORTANT SAFEGUARDS	4
2	Control elements	8
3	Preparing and using for the first time	10
	Setting up the machine	10
	Filling the bean container	10
	Determining the water hardness	10
	First-time use	11
	First-time use	11
	Managing your ENA – the JURA Cockpit	13
	Connecting milk	13
	Connecting the machine to the WiFi network (optionally)	13
4	Preparation	14
	Preparation with preselection (Specialty Selection)	14
	Espresso and coffee	15
	Two espressi and two coffees	15
	Latte macchiato, cappuccino and other specialty coffees with milk	15
	Caffè Barista	16
	Espresso doppio	16
	Ground coffee	16
	Hot water	17
	Adjusting the grinder	18
	Adjusting the product settings	18
5	Daily operation	19
	Switching the machine on and off	19
	Filling the water tank	19
	Maintenance actions	19
6	Machine settings	20

7 Maintenance	21
Rinsing the machine	21
Rinsing the milk system	22
Cleaning the milk system	22
Dismantling and rinsing the dual spout	23
Inserting/changing the filter	25
Cleaning the machine	25
Descaling the machine	27
Descaling the water tank	28
Cleaning the bean container	29
8 Display messages	29
9 Troubleshooting	30
10 Transport and environmentally friendly disposal	31
Transport / Emptying the system	31
Disposal	31
11 Technical data	32
12 Index	33
13 JURA contact details / Legal information	36

1 IMPORTANT SAFEGUARDS

Comply with the instructions for use

Failure to observe the instructions for use may result in serious injuries or damage to property. Safety information is therefore indicated as follows:

	This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.
	DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.
	WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.
	CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
NOTICE	NOTICE is used to address practices not related to personal injury.

Follow the basic safety precautions

When using electrical appliances, basic safety precautions shall always be followed, to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock and injury to persons, do not immerse power cord, plugs, or body of machine in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.

- The use of an accessory attachment not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- To disconnect, turn any control to 'OFF' then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Use extreme caution when dispensing hot steam, hot water or hot coffee.

SAVE THESE INSTRUCTIONS. Pass them on to any subsequent user.

Intended use The appliance is designed and intended for household use only. It shall only be used for coffee preparation and to heat milk and water, according to these instructions. Use for any other purpose will be deemed improper. JURA Elektroapparate AG cannot accept any responsibility for the consequences of improper use.

People, including children, who

- do not have the physical, sensory or mental capabilities to use the appliance safely or
- are inexperienced or lack knowledge in how to use the appliance safely

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

Special power cord set instructions

- A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- The cord shall be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.
- This appliance has a 3-pin grounded plug.
- Do not modify the plug in any way.

Extension cords are available and may be used if care is exercised in their use.

If the user chooses to use an extension cord,

- the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance, and
- if the appliance is of the grounded type, the extension cord should be a grounding type 3-wire cord, and
- the longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over.

 **WARNING**



To reduce the risk of fire or electric shock, DO NOT remove any service covers. DO NOT modify the appliance in any way that is not described in these instructions. NO user serviceable parts included. Repair MUST be done by authorized personnel only.

In the event of signs of damage, for example if there is a smell of burning, unplug the machine immediately from outlet and contact JURA customer service.

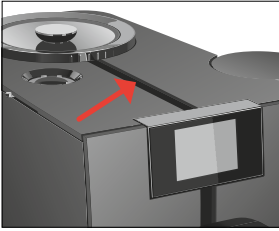
 **CAUTION**

This appliance is for household use. Any servicing other than cleaning and user maintenance shall be performed by an authorized service representative:

- Do not immerse base in water or try to disassemble.
- Do not put the appliance or any individual parts in the dishwasher.
- Check voltage to be sure that the voltage indicated on the name plate complies with your voltage. The name plate is located on the underside of the appliance.
- Never use warm or hot water to fill the water container. Use cold water only.
- Keep your hands and the cord away from hot parts of the appliance during operation.

There is a risk of scalds or burns on the spouts and the cappuccino frother / nozzle.

- Keep children away.
- Do not touch any hot parts. Use the handles or knobs provided.
- Ensure that the cappuccino frother / nozzle is correctly fitted and clean. If incorrectly fitted or if they become blocked, the cappuccino frother or its parts might come off.

NOTICE

- Never clean with scouring powders or hard implements.
- Ensure that the ventilation slots are not covered.
- Never pull out the drip tray during the brewing process. Only pull the drip tray when the display instructs you or when the appliance is ready for use.


NEVER DO
(or you will void your
warranty protection):

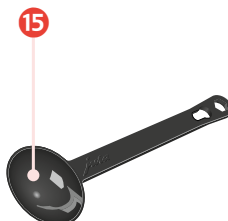
- Never fill instant coffee, chocolate mix etc. into the bean container or ground coffee funnel (filler funnel for ground coffee). It will damage the functioning of the brewing chamber.
- Never fill sugar coated coffee beans into the bean container. In case of doubt, call your dealer.
- Never fill anything other than coffee beans into the bean container (no chocolate, no rice, no nuts, no spices, nothing other than roasted coffee beans).
- Never fill frozen beans into the bean container. If you store beans in the freezer, let them thaw 3 to 4 hours before filling them into the bean container.
- Never fill anything but fresh, cold and clean water into the water tank, except when decalcifying.
- Never use mineral or carbonated water. You can use tap water, bottled water, spring water and reverse osmosis water.
- Never do anything with the machine which is not described in these instructions. In case of doubt, call your dealer.

2 Control elements



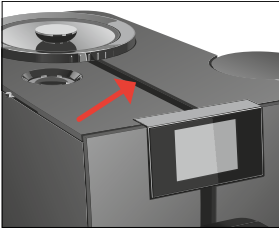
Figure: Your machine may look different than the one shown.

- 1 Bean container with aroma preservation cover
- 2 Grinding wheel
- 3 On/Off button 
- 4 Water tank (with cover)
- 5 Touch display
- 6 Height-adjustable dual spout
- 7 Cup platform
- 8 Coffee grounds container
- 9 Insert for drip tray
- 10 Drip tray
- 11 Power plug (back of the machine)
- 12 Service socket for optional JURA WiFi Connect
- 13 Powder chute for ground coffee
- 14 Filler funnel for ground coffee
- 15 Measuring spoon for ground coffee
- 16 Container for milk system cleaning



3 Preparing and using for the first time

Setting up the machine



When setting up your ENA, please note the following:

- Choose a spot for your ENA which protects the machine against overheating. Ensure that the ventilation slots are not covered.
- Place the ENA on a horizontal surface that is not sensitive to water.

Filling the bean container

The bean container has an aroma preservation cover. This will ensure that your coffee beans retain their aroma for longer.

NOTICE

Coffee beans which have been treated with additives (e.g. sugar), ground coffee or freeze-dried coffee will damage the grinder.

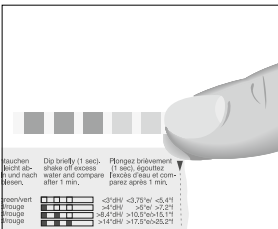
- Only use roasted, untreated coffee beans to fill the bean container.

- Remove the aroma preservation cover.
- Remove any dirt or foreign objects from inside the bean container.
- Fill the bean container with coffee beans and close the aroma preservation cover.

Determining the water hardness

When you use the machine for the first time, you must set the water hardness. If you do not know the hardness of your water, you can find this out first. Use the Aquadur® test strips supplied with the machine.

- Hold the test strip under flowing water for one second. Shake off the water.
- Wait for about 1 minute.
- You will then be able to read the degree of water hardness from the discoloration of the Aquadur® test strip and the description on the packaging.



Level	Display German Degree (°dH)	Degrees of general hardness (°dGH)	Parts per million (ppm)	Indicator Strip number of 'reddish' fields
Not active	-	-	-	-
Very soft water	<3	<3	< 53.4	None
Soft water	> 4	> 4	> 71	1
Hard water	> 8.4	> 8.4	> 150	2
Very hard water	> 14	> 14	> 250	3

First-time use

WARNING

If the machine is operated with a defective power cord, there is a danger of potentially fatal electric shock.

- ▶ Never use a machine which is damaged.
- ▶ Never use a machine which has a defective power cord.


NOTICE

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.

i The water volume is given as standard in 'oz'. You can change this setting to 'ml' in programming mode (see Chapter 6 'Machine settings').

Precondition: The bean container has been filled.

- ▶ Insert the power plug into a power socket.
- ▶ Press the On/Off button  to switch the ENA on.
'Choose language' / 'English'

i To display more languages, touch < or > until the desired language comes into focus (e.g. 'English').

- ▶ Touch 'Save'.
'Saved' appears briefly on the display.
'Water hardness'

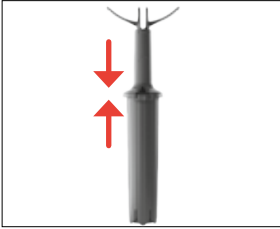
i If you do not know the hardness of your water, you must find this out first (see chapter 3 'Preparing and using for the first time – Determining the water hardness').

- ▶ Touch < or > to change the water hardness setting.
- ▶ Touch 'Save'.
'Saved' appears briefly on the display.
'Insert filter'

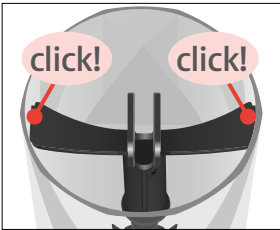
3 Preparing and using for the first time



- ▶ Place a receptacle under the dual spout.
- ▶ Remove the water tank and rinse it with cold water.



- ▶ Fit the filter cartridge extension supplied on top of the CLEARYL Smart filter cartridge.



- ▶ Insert the filter cartridge with its extension into the water tank.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

i The machine automatically detects that you have just inserted the filter cartridge.

‘Saved’

‘Insert filter’, the filter is rinsed. Water flows directly into the drip tray.

‘System is filling’

‘Empty drip tray’



- ▶ Empty the drip tray and put it back into the machine.
- ▶ Place the receptacle back under the dual spout.

‘Machine is heating’




‘Machine is rinsing’

The rinse stops automatically. The start screen is displayed. Your ENA is ready for use.

Managing your ENA – the JURA Cockpit




You can manage your ENA with the **JURA Cockpit**. Touch  on the start screen to open the JURA Cockpit.

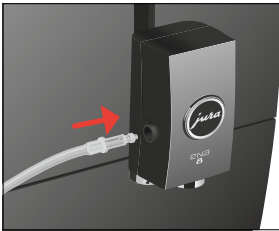
Symbol	Meaning
	'Maintenance' section
	'Machine setting' section
	Filter mode

Connecting milk

Your ENA creates fine, creamy, feather-light milk foam with a perfect consistency. The most important requirement for frothing milk is a milk temperature of 4–8 °C. We would therefore recommend using a milk cooler or a milk container.

- ▶ Remove the protective cover from the dual spout.
- ▶ Connect the milk pipe to the dual spout.
- ▶ Connect the other end of the milk pipe to a milk container or a milk cooler.

 Your ENA is equipped with the **HPI** milk system.



Connecting the machine to the WiFi network (optionally)

Your ENA can be connected with your JURA app (J.O.E.®).

Requirement: J.O.E.® is installed on your mobile device. The optionally available JURA WiFi Connect is inserted into the service socket of your ENA.



For more information about setting up the WiFi Connect, please go to jura.com/wifi or scan the QR code.

4 Preparation

⚠ WARNING

Hot coffee, hot steam and hot water can cause scalding. Scalding is a serious burn.

- Use extreme care when handling hot liquid or steam.
- Allow liquid to cool down before drinking.
- In the event of scalding, rinse affected area with cold water and seek medical attention.
- Keep children AWAY.

Basic information about preparing drinks:

Aim	What to do
Change the coffee strength of a single product	< or touch > during the grinding operation
Change the amount for a single product	< or touch > during the preparation

i The longer you touch < or >, the faster your setting changes.


Aim	What to do
Change the consistency of grind, coffee strength, quantity and temperature for any given product	Tap and hold a product for around 2 seconds and configure the settings under 'Product settings'
Display more products	Touch ●○○ to display additional pages of the start screen
Replacing a product on the start screen	Tap and hold a product for around 2 seconds and reposition it under 'Reposition the product'
Stop preparation	Touch 'Cancel'

i Coffee tastes best served hot. A cold porcelain cup cools the beverage – and impairs the taste. We therefore recommend prewarming the cups. You can purchase a JURA cup warmer from your specialized dealer.

Preparation with preselection (Specialty Selection)

Touch ■■ to call up the Specialty Selection and activate the desired preselection for your next product:

Specialty Selection	Meaning
● – 'Extra Shot' (cappuccino, latte macchiato, flat white)	The product is prepared with two brewing operations, each with half the amount of water – for a specialty coffee with a particularly intense taste.

Specialty Selection	Meaning
 – Ground coffee (all specialty coffees except for espresso doppio)	The product is prepared with ground coffee.

- i** If you press your preselection **briefly**, the next product will be prepared according to your preselection.
- i** If you press and **hold** your preselection (for 2 seconds), the preselection will be active until you switch off your ENA.

Espresso and coffee



Example: Coffee

- Place a cup under the dual spout.
- Touch 'Coffee'.
The preset amount of water for coffee flows into the cup.

Two espressi and two coffees

Example: Two espressi

- Place two cups under the dual spout.
- Go to page 2 of the start screen (○●○).
- Touch '2x Espresso'

- i** **Two brewing operations** take place one after the other.

The preset amount of water for espresso flows into the cups.

Latte macchiato, cappuccino and other specialty coffees with milk

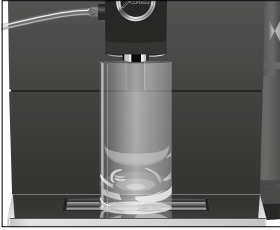
Your ENA prepares the following specialty coffees with milk at the touch of a button:

- Cappuccino
- Latte macchiato
- Flat white
- Cortado

Example: Latte macchiato

Precondition: Milk is connected to the dual spout.

4 Preparation



- ▶ Place a glass under the dual spout.
- ▶ Touch 'Latte macchiato'.
The preset amount of milk foam flows into the glass.
i There is a short interval while the hot milk separates from the milk foam. This allows the typical layers of a latte macchiato to form.

The preset amount of water for espresso flows into the glass.

- i** **15 minutes** after milk preparation, the milk system is **automatically** rinsed. Therefore always place a receptacle under the dual spout after preparing milk.

To ensure that the milk system in the dual spout always works properly, you must clean it **daily** (see chapter 7 'Maintenance – Cleaning the milk system').

Caffè Barista

For the caffè Barista, the ENA blends the coffee with hot water using a special preparation method. This results in a full-bodied specialty coffee which is particularly easy to digest. You can change the amount of this additional water (see chapter 4 'Preparation – Adjusting the product settings').

Espresso doppio

'Doppio' is Italian for 'double'. When you select Espresso doppio, two espressos are prepared one after the other. The result is an extra full-bodied and aromatic specialty coffee.

Ground coffee

You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

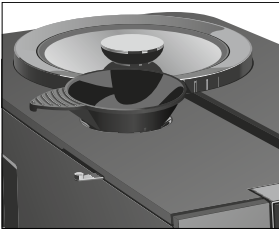
Basic information about ground coffee:

- Never add more than one level measuring spoon of ground coffee.
- Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- If you did not fill the machine with a sufficient amount of ground coffee, 'Not enough ground coffee' is displayed and the ENA stops the operation.
- The desired specialty coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the ENA stops the operation and is once more ready for use.

- All specialty coffees with ground coffee are always prepared following the same model.

Example: Proceed as follows to prepare an espresso using ground coffee.

- Place an espresso cup under the coffee spout.
- Touch **☐☐** to call up the Specialty Selection.
- Touch **☕**.
- Touch **'Espresso'**.
'Please add ground coffee' / 'Close filler funnel for ground coffee'
- Open the powder chute for ground coffee.



- Fit the filler funnel for ground coffee.
- Place one level measuring spoon of ground coffee into the filler funnel.
- Remove the filler funnel and close the cover of the powder chute.
- Touch **'Next'**.
The preset amount of water for espresso flows into the cup.

Hot water

⚠ CAUTION

There is a danger of scalding from hot water splashes.

- Avoid direct contact with the skin.



- Place a cup under the dual spout.
- Touch **'Hot water'**.
The preset amount of water flows into the cup.

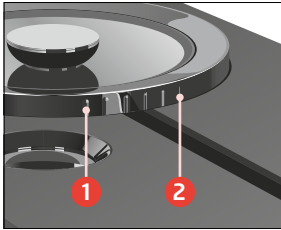
Adjusting the grinder

You can adjust the grinder to suit the degree of roast of your coffee.

NOTICE If you adjust the consistency of grind when the grinder is not operating, the grinding wheel could be damaged.

- ▶ Only adjust the consistency of grind when the grinder is running.

i The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.



Grinding wheel

- 1: **Coarse** consistency of grind setting
- 2: **Fine** consistency of grind setting

Example: Proceed as follows to change the consistency of grind **during** the preparation of an espresso.

- ▶ Place a cup under the coffee spout.
- ▶ Touch **'Espresso'**.
- ▶ Turn the grinder adjustment wheel to the desired position **while** the grinder is running.

Adjusting the product settings

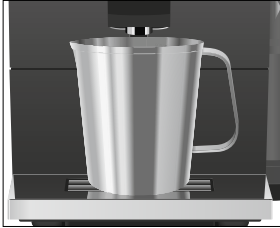
Touch a product on the start screen for **approximately 2 seconds** to access the settings (**'Product settings'**).


Example: Proceed as follows to change the coffee strength for one coffee.

- ▶ Touch **'Coffee'** for **approximately 2 seconds**.
- ▶ Touch **'Product settings'**.
- ▶ Touch **>** or **<** to change the coffee strength setting.
 - i** Touch the dots **● ○ ○** at the top right to access additional possible settings.
- ▶ Touch **'Save'**.
- ▶ Touch **↑** to return to the start screen.

5 Daily operation

Switching the machine on and off



- ▶ Place a receptacle under the dual spout.
- ▶ Press the On/Off button .

‘Machine is rinsing’

Your ENA is switched on or off.

- i** When the machine is switched off, the system is only rinsed if a specialty coffee has been prepared.
- i** If milk has been prepared before switching off, you will be prompted to carry out milk system cleaning (**‘Clean the milk system’**). After 30 seconds the switch-off process continues automatically.

Filling the water tank

Daily maintenance of the machine and hygiene when handling milk, coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily**.

NOTICE Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.


- ▶ Remove the water tank and rinse it with cold water.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

Maintenance actions



Optimal coffee quality depends on many factors. One important prerequisite is regular maintenance of your ENA. Carry out the following steps:

Maintenance action	Daily	If necessary	Note
Empty the drip tray and coffee grounds container and rinse with warm water (The insert for the drip tray, including the drip tray itself, and the coffee grounds container are dishwasher-safe)	▪		Always empty the coffee grounds container when the machine is switched on. This is the only way of resetting the coffee grounds counter.
Clean the milk system (if heavily soiled, also dismantle it)	▪		See chapter 7 ‘Maintenance – Cleaning the milk system’
Rinse the milk pipe	▪		
Rinse the water tank	▪		
Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfiber cloth)	▪		

Maintenance action	Daily	If necessary	Note
Changing milk pipe with connector HP1		approx. every 3 months	
Change the interchangeable milk spout CX1		approx. every 3 months	
Clean the inside of the water tank with a brush		▪	
Clean the top and bottom of the cup platform		▪	

i You will find more information about maintenance of your ENA in the 'Maintenance status'  section in the program item 'Information'.

6 Machine settings

Touch  to enter the cockpit. In the 'Machine setting'  section, you can make the following settings:

Program item	Explanation
'Choose language'	Set language
'Switch off after'	Set the automatic switch-off time to save energy (switch-off after 15 minutes, 30 minutes or 1 – 9 hours after the last action on the machine)
'Water hardness'	Set the hardness of the water used (1 °dH to 30 °dH) to prevent calcification of your machine
'Units'	Set the unit for the amount of water (ml or oz)
'Product name'	Display product images with/without product names on the start screen
'Factory setting'	Reset your ENA to factory settings (the machine then switches off)
'Rinse the coffee system'	Set whether the milk system rinsing should take place automatically or needs to be triggered manually
'Empty system'	Empty the system to protect the ENA from frost during transport (see chapter 10 'Transport and environmentally friendly disposal – Transport / Emptying the system')
'Version'	View software version
'Connections' (Only displayed if JURA WiFi Connect is being used.)	ENA connect wirelessly with the JURA app (J.O.E.) or disconnect again (see chapter 3 'Preparing and using for the first time – Connecting the machine to the WiFi network (optionally)')





7 Maintenance

⚠ WARNING

Use of maintenance products that are harmful to health and discharge of liquids during maintenance program. Harmful if swallowed. Irritating to eyes and skin.

- ▶ Keep children AWAY.
- ▶ Keep children away from the machine while it is performing a maintenance program.
- ▶ Avoid contact with skin and eyes.
- ▶ Avoid generation of dust. Do not inhale dust.
- ▶ When using do not eat or drink.
- ▶ Keep maintenance products away from food, drink and animal food.
- ▶ Keep container tightly closed and dry. Keep in a cool place.

Basic information about maintenance:



- Touch  to enter the cockpit. This area consists of a 'Maintenance status'  section and a 'Machine setting'  section. You can manage the maintenance of your ENA in the  section.
- The Cockpit shows maintenance programs that need to be carried out in the form of messages with red backgrounds. Touch the corresponding message to go straight to the maintenance program. Maintenance programs that are due imminently are indicated on your ENA by means of a bar display within the message.
- Carry out each maintenance program when you are prompted to do so.

Rinsing the machine



You can start coffee system rinsing manually at any time.

Precondition: The start screen is displayed.

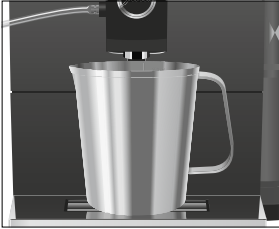
- ▶ Place a receptacle under the dual spout.
- ▶ Touch .
- ▶ Touch the 'Maintenance' symbol .
- ▶ Touch 'Rinse the coffee system' to start the rinse operation. 'Machine is rinsing'

The rinse stops automatically. The start screen is displayed.



Rinsing the milk system

After each milk preparation, the ENA prompts you to perform a milk system rinse.

In the machine settings, you can set whether the milk system rinsing is to be initiated manually or automatically 15 minutes after preparation (see chapter 6 'Machine settings').



Precondition: The start screen is displayed.

- Place a receptacle under the dual spout.
- Touch .
- Touch the 'Maintenance' symbol .
- Touch 'Rinse the coffee system' to start the rinse operation.
'Milk system is being rinsed'
The rinse stops automatically. The start screen is displayed.

Cleaning the milk system

To ensure that the milk system in the dual spout always works properly, you must clean it **daily** when you have been preparing milk.

 **WARNING**


Non-recommended cleaning agents will not optimally remove milk residues. This may cause the cappuccino frother to become blocked and fly off the machine. Discharge of hot steam.

- Use only original JURA milk system cleaner.

 **WARNING**

Harmful and irritating cleaning agent. Harmful if swallowed. Irritating to eyes and skin.

- Keep children AWAY.
- Avoid contact with skin and eyes.
- After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- After eye contact, immediately flush eyes with plenty of water and seek medical advice.
- If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.

 JURA milk system cleaner is available from specialized dealers.

 Use the container supplied for milk system cleaning.

Precondition: The start screen is displayed.

- Touch .
- Touch 'Clean the milk system'.



- ▶ Touch **'Start'**.
- ▶ Remove the milk pipe from the milk container or milk cooler.
- ▶ Add 1 dosing unit of milk system cleaner to the front part of the container.
- ▶ Then fill with warm water up to the **upper mark**.

- ▶ Place the container under the dual spout and connect the milk pipe with the container.
 - i** To connect the milk pipe to the container correctly, the pipe must be fitted with a connector.

- ▶ Touch **'Next'**.
'Milk system is being cleaned'
The operation is interrupted, **'Fresh water'**.
- ▶ Rinse the container thoroughly and fill the front part with fresh water up to the **upper mark**.
- ▶ Place it under the dual spout and reconnect the milk pipe with the container.
- ▶ Touch **'Next'**.
'Milk system is being cleaned'
The operation stops automatically.

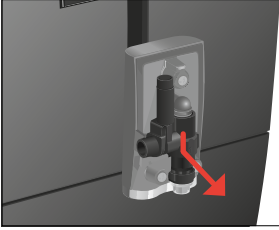
Dismantling and rinsing the dual spout



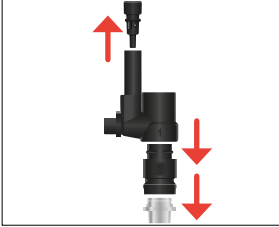
If insufficient foam is produced when the milk is frothed or milk sprays out of the dual spout, the spout may be dirty. If this happens, dismantle and rinse the dual spout.

- ▶ Remove the milk pipe and rinse it thoroughly under running water.
- ▶ Pull the cover of the dual spout forwards and off.

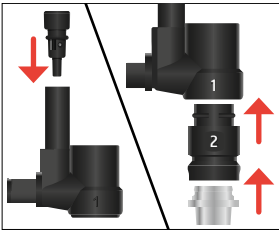
7 Maintenance



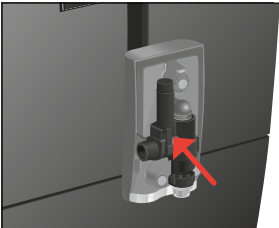
- ▶ Remove the milk system from the dual spout.



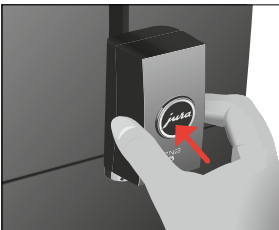
- ▶ Dismantle the milk system into its individual parts.
- ▶ Rinse all the parts under running water. If there are severely dried-on milk residues, firstly immerse the individual parts in a solution of 8.5 oz (250 ml) water and one dosing unit of JURA milk system cleaner. Then rinse the individual parts thoroughly.



- ▶ Fit the air intake pipe.
- ▶ Reassemble the milk system. When doing this, note the numbering of the individual parts.



- ▶ Fit the assembled individual parts back in the dual spout and press it firmly.




- ▶ Refit the cover of the dual spout.

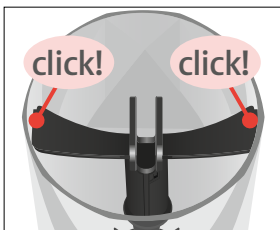
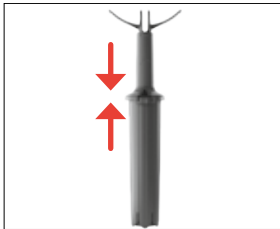
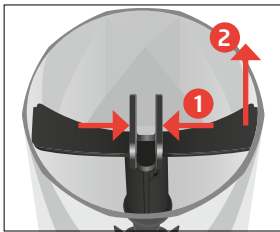
Inserting/changing the filter

Your ENA no longer has to be descaled if you are using the CLEARLYL Smart filter cartridge.

- ❗ Once the filter cartridge stops working (depending on the water hardness setting), the ENA will prompt you to change the filter.
- ❗ CLEARLYL Smart filter cartridges are available from specialized dealers.

Precondition: The start screen is displayed. (Alternatively, the filter symbol  is displayed in red in the cockpit if the filter's capacity has been exhausted.)

- ▶ Remove and empty the water tank.
- ▶ Remove the used filter cartridge from the water tank.



- ▶ Fit the filter cartridge extension on top of a **new** CLEARLYL Smart filter cartridge.

- ▶ Insert the filter cartridge with its extension into the water tank.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank. The machine has automatically detected that you have just inserted/changed the filter cartridge. **'Insert filter'**, the filter is rinsed. Water flows directly into the drip tray. The start screen is displayed.

Cleaning the machine



After 160 preparations or 80 switch-on rinses, the ENA will prompt you to clean it.

Non-recommended (e.g. liquid) cleaning agents may contain substances that could damage the machine or leave residues.

- ▶ Use only original JURA cleaning tablets. These are formulated especially for your machine.

⚠ WARNING

Harmful and irritating cleaning agent. Harmful if swallowed.
Irritating to eyes and skin.

- ▶ Keep children **AWAY**.
- ▶ Avoid contact with skin and eyes.
- ▶ Avoid generation of dust. Do not inhale dust.
- ▶ After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- ▶ After eye contact, immediately flush eyes with plenty of water and seek medical advice.
- ▶ If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.

- i** The cleaning program lasts approximately 20 minutes.
- i** Do not interrupt the cleaning program. The quality of cleaning will be impaired if you do so.
- i** JURA cleaning tablets are available from specialized dealers.

Precondition: 'Clean' is displayed in the cockpit.

- ▶ Fill the water tank.
- ▶ Touch 'Clean'.
- ▶ Touch 'Start'.
'Empty grounds'
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- ▶ Place a receptacle under the dual spout.
- ▶ Touch 'Next'.
'Machine is being cleaned', water flows out of the dual spout. The operation is interrupted, 'Add cleaning tablet'.



- ▶ Open the powder chute for ground coffee.



- ▶ Insert a JURA cleaning tablet into the powder chute.
- ▶ Close the powder chute.
- ▶ Touch **'Next'**.
'Machine is being cleaned', water flows out of the dual spout repeatedly.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

Descaling the machine

The ENA builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

- i** If you are using a CLEARYL Smart filter cartridge, you will not be prompted to descale.

⚠ WARNING

Non-recommended descaling agents (e.g. vinegar) may contain substances that could damage the machine or leave residues.

- ▶ Use only original JURA descaling tablets. These are formulated especially for your machine.

⚠ WARNING

Harmful and irritating descaling agent. Harmful if swallowed. Irritating to eyes and skin.

- ▶ Keep children AWAY.
- ▶ Avoid contact with skin and eyes.
- ▶ Avoid generation of dust. Do not inhale dust.
- ▶ After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- ▶ After eye contact, immediately flush eyes with plenty of water. Remove contact lenses. Seek medical advice.
- ▶ If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.

NOTICE

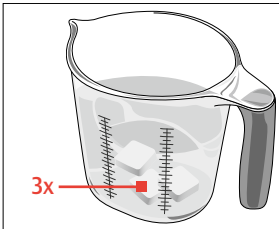
If the descaling operation is interrupted, there may be damage to the machine.

- ▶ Allow the descaling program to run to the end.

- i** The descaling program lasts approximately 40 minutes.
- i** JURA descaling tablets are available from specialized dealers.
- i** If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out. Clean up any splashes immediately.

Precondition: 'Descal' is displayed in the cockpit.

- ▶ Touch 'Descal'.
- ▶ Touch 'Start'.
'Empty drip tray'
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
'Agent in tank'
- ▶ Remove and empty the water tank.
- ▶ Completely dissolve 3 JURA descaling tablets in a receptacle holding 17 oz (500 ml) of water. This may take several minutes.
- ▶ Pour the solution into the **empty** water tank and insert it into the machine.



- ▶ Place a receptacle under the dual spout.
- ▶ Touch 'Next'.
'Machine is being descaled', water flows straight into the drip tray and out of the dual spout repeatedly.
'Empty drip tray'.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
'Rinse the water tank' / 'Fill water tank'
- ▶ Empty the receptacle and place it under the dual spout again.
- ▶ Remove the water tank and rinse it thoroughly.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.
- ▶ Touch 'Next'.
Water flows straight into the drip tray and out of the dual spout repeatedly.
'Empty drip tray'
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

i If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

Descaling the water tank

Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.


- ▶ Remove the water tank.
- ▶ If you use a CLEARYL Smart filter cartridge, remove this.
- ▶ Completely fill the water tank and dissolve 3 JURA descaling tablets in it.

- ▶ Leave the water tank with the descaling solution for several hours (e.g. overnight).
- ▶ Empty the water tank and rinse it thoroughly.
- ▶ If you use a CLEARYL Smart filter cartridge, insert this again.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.

Precondition: 'Fill bean container' is displayed.


- ▶ Switch the machine off with the On/Off button .
- ▶ Remove the aroma preservation cover.
- ▶ Clean the bean container with a soft, dry cloth.
- ▶ Fill the bean container with coffee beans and close the aroma preservation cover.

8 Display messages

Messages on the start screen


Message	Cause/Result	Action
'Fill water tank'	The water tank is empty. You cannot prepare any products.	▶ Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
'Empty grounds' / 'Empty drip tray'	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	▶ Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
'Drip tray not fitted'	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	▶ Fit the drip tray.
'Fill bean container'	The bean container is empty. You cannot prepare any specialty coffees, but you can prepare hot water and milk.	▶ Fill the bean container (see chapter 3 'Preparing and using for the first time – Filling the bean container').
'Too hot'	The system is too hot to start a maintenance program.	▶ Wait for several minutes until the system has cooled or prepare a specialty coffee or hot water.

Messages in the cockpit

Message	Cause/Result	Action
The filter symbol  in the cockpit lights up red.	The capacity of the inserted filter is exhausted.	▶ Replace the CLEARYL Smart filter cartridge (see chapter 7 'Maintenance – Inserting/ changing the filter').
'Clean'	The ENA is prompting you to clean it.	▶ Perform cleaning (see chapter 4 'Preparation – Ground coffee').
'Descale'	The ENA is prompting you to descale it.	▶ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
'Clean the milk system'	The ENA prompts you to clean the milk system.	▶ Perform milk system cleaning (see chapter 7 'Maintenance – Cleaning the milk system').

9 Troubleshooting

Problem	Cause/Result	Action
Insufficient foam is produced when the milk is frothed or milk sprays from the dual spout.	The dual spout is dirty.	<ul style="list-style-type: none"> ▶ Clean the milk system in the dual spout (see chapter 7 'Maintenance – Cleaning the milk system'). ▶ Dismantle and rinse the dual spout (see chapter 7 'Maintenance – Dismantling and rinsing the dual spout').
Coffee only comes out in drips when it is being prepared.	<p>Coffee or ground coffee has been ground too finely and is blocking the system.</p> <p>The water hardness may not have been correctly set.</p>	<ul style="list-style-type: none"> ▶ Put the grinder on a coarser setting or use coarser ground coffee (see chapter 4 'Preparation – Adjusting the grinder'). ▶ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	▶ Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the grinder').
'Fill water tank' is not displayed although the water tank is empty.	There is a lot of limescale in the water tank.	▶ Descale the water tank (see chapter 7 'Maintenance – Descaling the water tank').

Problem	Cause/Result	Action
Grinder is making a very loud noise.	There are foreign objects in the grinder.	▶ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').
'Error 2' or 'Error 5' is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	▶ Warm the machine at room temperature.
Other 'Error' messages are displayed.	–	▶ Switch the ENA off with the On/Off button  . Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').





i If you were unable to solve the problem, contact customer support in your country (see chapter 13 'JURA contact details / Legal information').

10 Transport and environmentally friendly disposal

Transport / Emptying the system

Keep the packaging for your ENA. It should be used to protect the machine during transport. In order to protect the ENA from frost during transport, the system must be emptied.

Precondition: The start screen is displayed.

- ▶ Remove the milk pipe from the dual spout.
- ▶ Place a receptacle under the dual spout.
- ▶ Touch .
- ▶ Touch the 'Machine setting'  symbol.
- ▶ Switch to the   page.
- ▶ Touch 'Empty system'.
- ▶ Remove and empty the water tank.
The system is emptied.
Your ENA is switched off.




Disposal

Please dispose of old machines in an environmentally neutral way.



11 Technical data

Voltage	120 V ~, 60 Hz
Power	1450 W
Conformity mark	
Pump pressure	static, max. 15 bar
Holding capacity of water tank (without filter)	37.2 oz (1.1 l)
Holding capacity of bean container	4.4 oz (125 g)
Holding capacity of coffee grounds container	approx. 10 servings
Cord length	approx. 47 in. (1.2 m)
Weight	approx. 20.7 lb (9.4 kg)
Dimensions (W × H × D)	10.7 × 12.7 × 17.5 in. (27.1 × 32.3 × 44.5 cm)
Milk system with connector	HP1
Interchangeable milk spout	CX1
CLEARYL filter cartridge Smart (RFID technology)	Frequency band 13.56 MHz Max. transmission power < 1 mW
JURA WiFi Connect	Frequency band 2.4 GHz Max. transmission power < 100 mW

Directives The machine complies with the following directives:

- Standard UL 1082
- Canadian Standard CSA C22.2 No. 64

FCC Rules This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules.

12 Index

- A**
- Addresses 36
 - Adjusting the product settings 18
 - Amount of bypass water
 - Caffè Barista 16
 - Aroma preservation cover
 - Bean container with aroma preservation cover 9
- B**
- Bean container
 - Bean container with aroma preservation cover 9
 - Cleaning 29
 - Filling 10
 - Bus bar
 - Technical data 32
 - Button
 - On/Off button 9
- C**
- Caffè Barista 16
 - Cappuccino 15
 - Cleaning
 - Bean container 29
 - Machine 25
 - CLEARYL Smart filter cartridge
 - Changing 25
 - Inserting 25
 - Cockpit 13, 20, 21
 - Coffee 15
 - Two coffees 15
 - Coffee grounds container 9
 - Consistency of grind
 - Adjusting the grinder 18
 - Grinding wheel 9, 18
 - Contact details 36
 - Cortado 15
 - Cup platform 9
 - Customer support 36
- D**
- Descaling
 - Machine 27
 - Water tank 28
 - Display
 - Cockpit 13
 - Touch display 9
 - Display messages 29
 - Disposal 31
 - Double product 15
 - Drip tray 9
 - Insert 9
 - Dual spout
 - Dismantling and cleaning 23
 - Height-adjustable dual spout 9
- E**
- Emptying the system 31
 - Errors
 - Troubleshooting 30
 - Espresso 15
 - Two espressi 15
 - Espresso doppio 16
- F**
- Filler funnel
 - Filler funnel for ground coffee 9
 - Filling
 - Bean container 10
 - Water tank 19
 - Filter
 - Changing 25
 - Inserting 25
 - First-time use 11
 - Flat white 15
- G**
- Ground coffee 16
 - Measuring spoon for ground coffee 9
 - Powder chute for ground coffee 9
- H**
- Hotline 36
 - Hot water 17
- I**
- Important safeguards
 - Safety 4
 - Insert for drip tray 9
 - Instant coffee
 - Ground coffee 16
 - Interchangeable milk spout 32
- J**
- JURA
 - Contact details 36
- L**
- Latte macchiato 15

M

- Machine
 - Cleaning 25
 - Descaling 27
 - Rinsing 21
 - Setting up 10
- Machine settings 20
- Maintenance 21
- Maintenance actions 19
- Measuring spoon for ground coffee 9
- Messages, display 29
- Milk
 - Connecting milk 13
- Milk system 32
 - Clean 22
 - Rinsing 22
- Milk system cleaning 22
- Milk system rinsing 22

P

- Powder chute
 - Powder chute for ground coffee 9
- Power cord 9
- Preparation 14, 15
 - Cappuccino 15
 - Coffee 15
 - Cortado 15
 - Espresso 15
 - Espresso doppio 16
 - Flat white 15
 - Ground coffee 16
 - Hot water 17
 - Latte macchiato 15
 - Specialty Selection 14
 - Two coffees 15
 - Two espressi 15
 - Two specialty coffees 15
- Problems
 - Troubleshooting 30
- Product settings
 - Adjusting 18

R

- RFID 32
- Rinsing
 - Machine 21

S

- Safety
 - Important safeguards 4
- Service socket 9
- Setting up
 - Setting up the machine 10
- Specialty Selection
 - Extra Shot 14
 - Ground coffee 14
- Spout
 - Height-adjustable dual spout 9
- Switching off 19
- Switching on 19

T

- Technical data 32
 - Interchangeable milk spout 32
 - Milk system 32
- Tel 36
- Touch display 9
- Transport 31
- Troubleshooting 30
- Two products 15

U

- Use, first time 11
- Use, First-time 11

W

- Water hardness
 - Determining the water hardness 10
- Water tank 9
 - Descaling 28
 - Filling 19
- WiFi 32
- WiFi Connect 9, 13
- WiFi network 13
- Wireless connection 11, 25, 32

en

fr

es

pt

13 JURA contact details / Legal information

13 JURA contact details / Legal information

JURA Elektroapparate AG
 Kaffeeweltstrasse 10
 CH-4626 Niederbuchsiten
 Switzerland

	USA: JURA Inc.	Canada: FAEMA
Customer Service		
Phone	1-800-220-5701	1-(855)-544-8600
E-Mail	info@us.jura.com	info@juracanada.ca
Opening Hours (EST)	Mon – Thu 9 am – 9 pm, Fri 9 am – 8 pm, Sat 9 am – 5 pm	
Distributor Address	20 Craig Road Montvale, NJ 07645	115 Matheson Boulevard East Mississauga, Ontario, L4Z 1X8
Phone	001 (201) 767-3999	1-(905)-501-8600
Fax	001 (201) 767-9684	
Internet	us.jura.com	ca.jura.com

@ You will find additional contact details for your country at **jura.com**.

Technical changes We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colors of the machine. Some details of your ENA may vary.

Feedback Your opinion is important to us! Use the contact details at **jura.com**.

Copyright The instructions for use contain information which is protected by copyright. It is not permitted to photocopy these instructions for use or translate them into another language without the prior written consent of JURA Elektroapparate AG.